

# Preparation of a mission

N°

2019-04



Describe the challenge, the situation and the context:  
(Where, Who, What, Why, How, When)

WTEc / SCW has carried out various international missions where it has been an observer during a crisis situation. These visits occur on an ad hoc basis and time to prepare is therefore limited. Those involved in the mission have to arrange accommodation, inform the communication department, read up on local customs and culture, any regulations that may exist, have to deal with media and last but not least, need to get an understanding of the flood situation. Due to the time pressure, in the past individuals had for example booked a hotel in the wrong neighborhood.

What did you learn and why is it important:

Levee patroller and flood defence expert. Make sure you organise your preparation properly. Make sure you have enough time to read up on matters and allow for extra time should more information become available. Build in some flexibility. By doing this, you are in a better position to be prepared for the task and you will be familiar with the do's and don'ts.

Cold phase:

Have a protocol in place in which various tasks are outlined:

- Preparation (what to take with you and what arrange beforehand)
- Make sure that the local / external party arranges tickets, travel and accommodation,
- Let someone else collate relevant information regarding the location, the counterpart organisation and the crisis.
- Make sure you have a plan of action for communication and ensure that the receiving party is ok with its contents.

Warm phase:

Organise a supporting team. This team provides information via memos regarding the area, the situation and the culture. This will allow the visiting team to be better prepared and to arrive fit and ready.

Recovery phase:

Not applicable.

## Event characteristics

Subject of lesson learned:	Crisis, mission, protocol.
Contact person:	Wijnand Evers, Wouter Maat.
Mission or exercise name:	Wainfleet, 16-6-2019. Mississippi 2019.
Relevant publication with hyperlink:	Not applicable

Cold phase

Warm phase

Recovery phase



Figure 1: Visit to office of Environment Agency during the crisis at Wainfleet 2019.

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Figure 2: Mobile information facility Environment Agency during evacuation, Wainfleet 2019



Figure 3: implementation of emergency measures during dike breach Wainfleet, 2019



Figure 4: Information on weather (example Atlanta, USA)



Figure 5: SCW/WTEc in discussion with locals and local authorities, Wainfleet, 2019

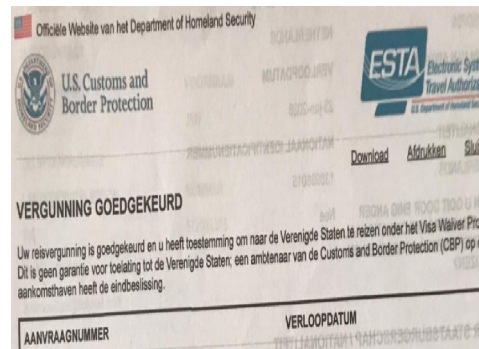


Figure 6: dealing with entry permits



Figure 7: Can you take all your equipment with you or do you need to modify certain pieces of equipment (e.g. your probe)?